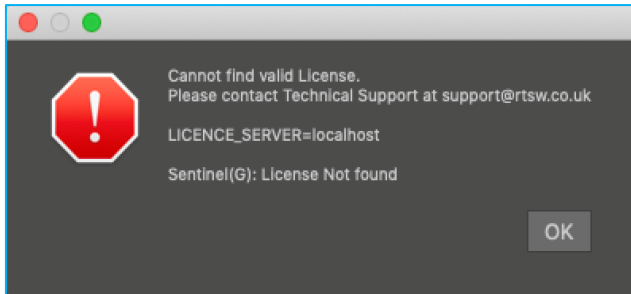


# Requesting and Applying a Licence

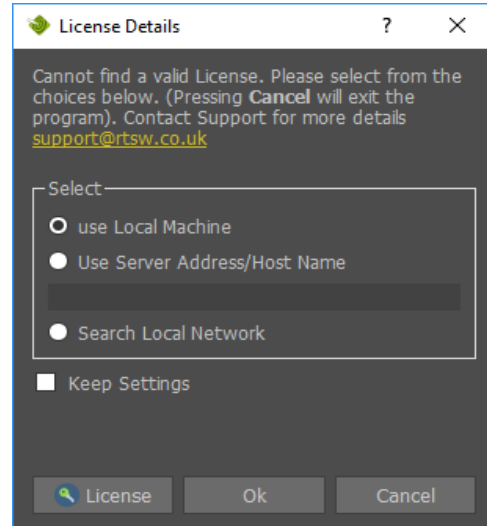
The following instruction describes how to request and install Software Licences.

## No Licence Found

If no Licence is found the following will be displayed.

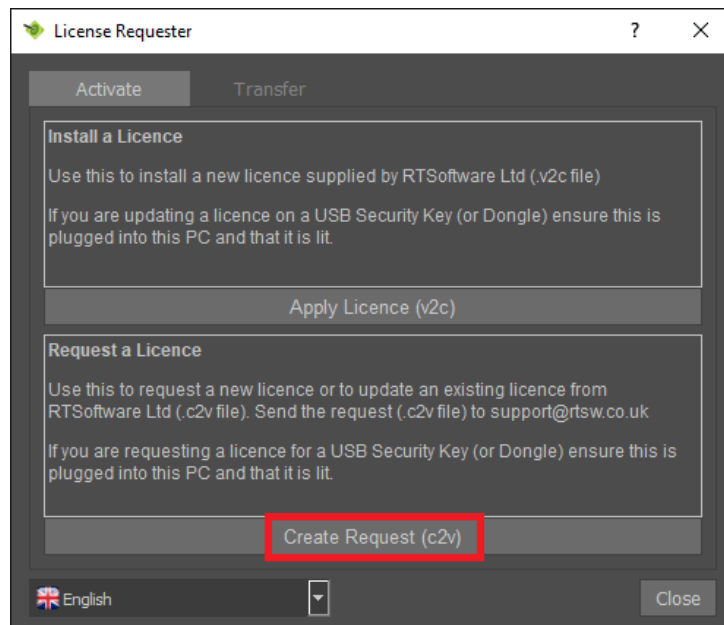
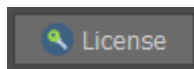


Press OK



## Request a Licence

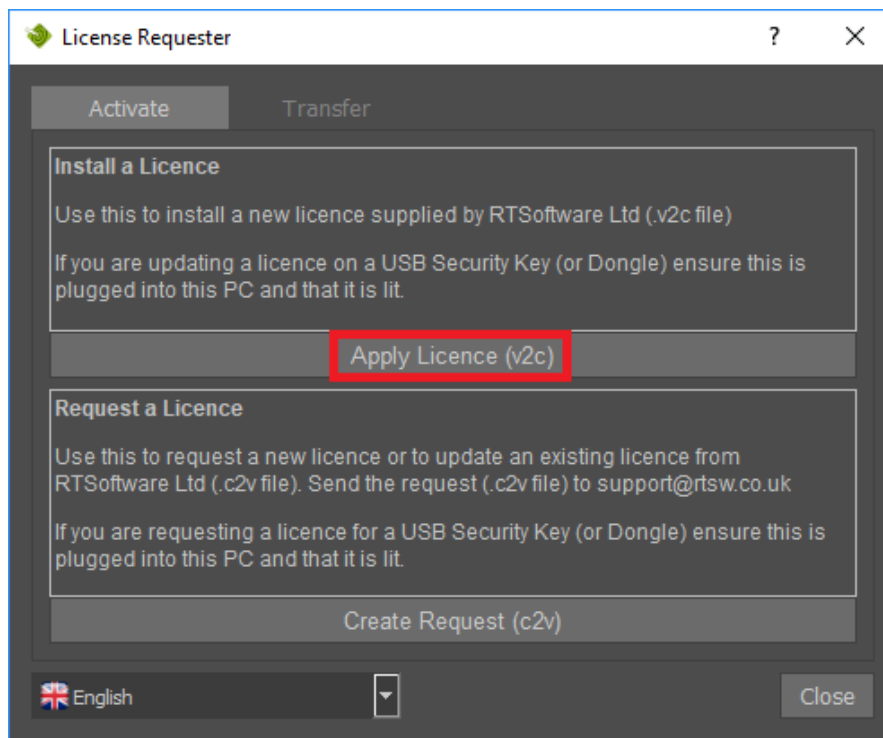
Press "License"



Create and save the \*.c2v (Customer to Vendor) file and send it to [support@rtsw.co.uk](mailto:support@rtsw.co.uk)  
Support will generate a new licence and return a \*.v2c file.

## Apply the new licence file

Upon receipt of a \*.v2c (Vendor to Customer) file, apply the new Licence as follows.



Locate and Select the licence file (v2c)

Note: After installing a new Software Licence, **EXIT** and **RESTART** the product.